



Shipping and Receiving Guidelines

Labeling Guidelines:

Guest packages should be labeled as follows to ensure proper delivery and storage:

ONEIDA HOTEL

Attn: "GUEST NAME" AND "GROUP NAME"

2040 Airport Drive

Green Bay, WI 54313

Multiple packages should be numbered in sequence (i.e., 1 of 5, 2 of 5, 3 of 5, etc.)

Heavy boxes should be labeled

Any packages addressed to a non-registered hotel guest will be refused delivery.

Inbound Packages:

Due to limited storage, we ask that packages not arrive earlier than (3) days prior to the registered arrival date. Storage fees are applicable if received more than three (3) days prior to the registered arrival date or left for more than three (3) days after the registered departure date.

Guests may receive standard letters and carrier envelopes free of charge. Shipments in excess of this, will be assessed a handling fee as outlined below (prices are per parcel, NOT cumulative shipment):

Boxes/Parcels

<u>Weight</u>	<u>Handling Fee</u>	<u>Storage Fee (outside of 3 days)</u>
0-5 lbs	\$5	\$25
5-20 lbs.	\$10	\$25
20-50 lbs.	\$30	\$25
50-75 lbs.	\$50	\$25
75-100 lbs.	\$70	\$25

Luggage/Cases/Crates/Pallets

<u>Weight</u>	<u>Handling Fee</u>	<u>Storage Fee (outside of 3 days)</u>
0-50 lbs.	\$75	\$25
50-100 lbs.	\$100	\$25
100 lbs., or more	\$150	\$50
Pallets/Crates	\$150	\$50

Outbound Packages:

Guests are responsible for packing, labeling, scheduling and pickup of outgoing packages.

Guests will use their own shipping account if applicable. Labels can also be generated online via the preferred courier's website and printed. The guest's own account number or credit card is required.